TRM
THIKA ROAD MALL
We've got it all!

VISITOR GUIDE

# Mall guide

Directory, floor maps and visitor information for Thika Road Mall.

FIND US
Exit 8, Thika Superhighway
Roysambu, Nairobi, Kenya

OPENING HOURS
Open daily, 8am to 11pm

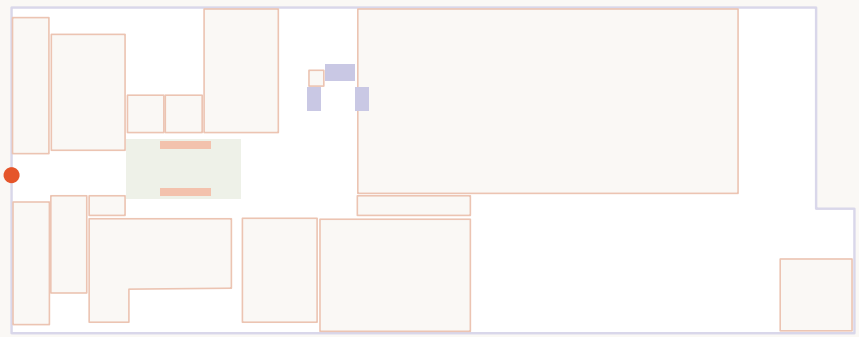
CALL
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Updated 11 November 2026

# At a glance

**8am–11pm**
Open every day

**Exit 8**
Thika Superhighway, Roysambu

**700+**
Secure parking spaces

**140+**
Shops and outlets

**5 km**
From Nairobi city centre

**1st floor**
Information Desk

# Directory

Shops, restaurants and services, A to Z on each floor. Unit numbers match the floor maps.

## G Ground floor

16 places

- Anisuma — Sony electronics — 4
- Bata — Footwear — 10
- Carrefour — Hypermarket · also first floor — 7
- Creamy Inn — Ice cream and desserts — 1
- Furniture Palace — Furniture · also first floor — 9
- Galitos — Flame-grilled chicken — 1
- Game Changers — Electronics and gaming — 12b
- Goodlife Pharmacy — Pharmacy — 8
- Java House — Coffee shop and restaurant — 13
- LC Waikiki — Clothes and shoes · also first floor — 11
- Miniso — Lifestyle and home store — 2
- Pizza Inn — Pizza — 1
- Royal Jewellers — Jewellery and watches — 6
- Safaricom — Mobile and internet services — 12
- Samsung — Samsung phones and accessories — 3
- Text Book Centre — Books, stationery and computers — 5

## 1 First floor

48 places

- 5 Sports — Sports shoes and clothing — 46
- Alladin — Fashion — 38a
- American Tourister — Luggage and travel accessories — 26
- Avilas — Men's clothing — 24
- Baggie Men — Men's clothing — 37a
- Bean 2 Cup (Karibrew) — Coffee kiosk — K2
- Big Daddy — Men's clothing and footwear — 18
- Burger King — Burgers and fast food — 43
- Cake City — Cakes and pastries — 14e
- Carrefour — Hypermarket · also ground floor — 7b
- Cold Stone Creamery — Ice cream — 27
- Deli Mahal — Restaurant — 28-35
- Dr. Spotless Laundromat — Laundry services — 49
- DStv (MultiChoice) — DStv and GOtv services — K5
- Faiba — Internet and phone services — 14d
- Favorite Communication — Phones and accessories — 14a, 14b
- Favorite Gadgets — Phones and accessories — 15b
- Furniture Palace — Furniture · also ground floor — 36
- Haier — Electronics and home appliances — 44b
- Healthy U — Health products and foods — 45
- Hillcrest Clothing — Clothing — 42
- Impeccable Kids — Kids' fashion — 38d
- Jaffs Optical House — Optician and eyewear — 14h, 14i
- Keshyl's Wigs Collection — Wigs — K8

## 1 First floor (continued)

- **Kiddos Glam** 14c — Kids' clothing
- **Kidzania Rides** K16 — Indoor rides for kids
- **Kuibold** 38b — Gift shop
- **LC Waikiki** 48 — Clothes and shoes · also ground floor
- **LG (Opalnet)** 15a — Electronics and home appliances
- **M-Pesa (Raychem)** K12 — M-Pesa agent
- **Maasai Market** — Kenyan crafts and beadwork · also third floor
- **Mamy Eyewear** 14f, 14g — Optician and eyewear
- **Maybelline (Vibs)** K9 — Cosmetics
- **Michael's Brands** 23 — Perfumes
- **Numero Uno** 38e, 39 — Fashion (coming soon)
- **Omar Carpets** 40 — Carpets
- **Oppo** 22 — Oppo phones and accessories
- **Optica** 16-17 — Eye tests
- **Royal Plate Jewelleries** K4 — Jewellery
- **Sensations** 26 — Perfumes and Nike products
- **Sir Henry's** 21 — Men's fashion
- **Sportswear Outfitters** 20 — Sports outfits
- **Stuckey Fragrance** K6 — Perfumes
- **Telkom** 14j — Mobile services and customer care
- **Umoja Shoes** 47 — Footwear
- **Vivo Phones** 15d — Vivo phones and accessories
- **Vivo Woman** 15c — Women's fashion
- **Weaver Bird Garments** 41 — School uniforms

## 2 Second floor

28 places

- **ABC Bank** 97 — Banking services
- **Absa Bank** 54 — Banking services
- **Afrofit Gym** 60-69 — Gym
- **Airtel** 94 — Mobile services
- **Artcaffe** 58 — Coffee shop and restaurant
- **Brisca Gadgets Hub** — Phones, computer… 106a, 108a, 111a, 113a
- **Carlcare Service Centre** 113b — Phone repairs
- **Chicken Inn** 84 — Fried chicken and fast food
- **Classic Forex Bureau** 107, 112 — Foreign exchange bureau
- **Co-operative Bank** 103, 104 — Banking services
- **Craving Scoop** K15 — Gelato and ice cream
- **Dr. Agarwal's Eye Hospital** 87a — Eye hospital (coming soon)
- **DTB Bank** 57 — Banking services
- **Funscapes** 70-77 — Kids' games
- **Gertrude's Children's Hospital** 52 — Children's hospital
- **HFCB Bank** 90 — Banking services
- **KCB Bank** 101, 102a — Banking services
- **Link Forex Bureau** 98 — Foreign exchange bureau
- **Lulu Bubble** 82 — Bubble tea (coming soon)
- **Mater Hospital** 85a — Hospital
- **Nagin Pattni** 105, 114 — Watches, jewellery and gifts
- **NCBA Bank** 95 — Banking services
- **NegaWatt** 79 — Energy consultants
- **Queens Hair & Beauty Salon** 88 — Barber and beauty salon
- **Saape** 89 — Bar and restaurant
- **SmartVR** 80 — VR games
- **Standard Chartered** 55 — Banking services
- **Virtual Studios** 86 — Photo studio

## 3 Third floor

2 places

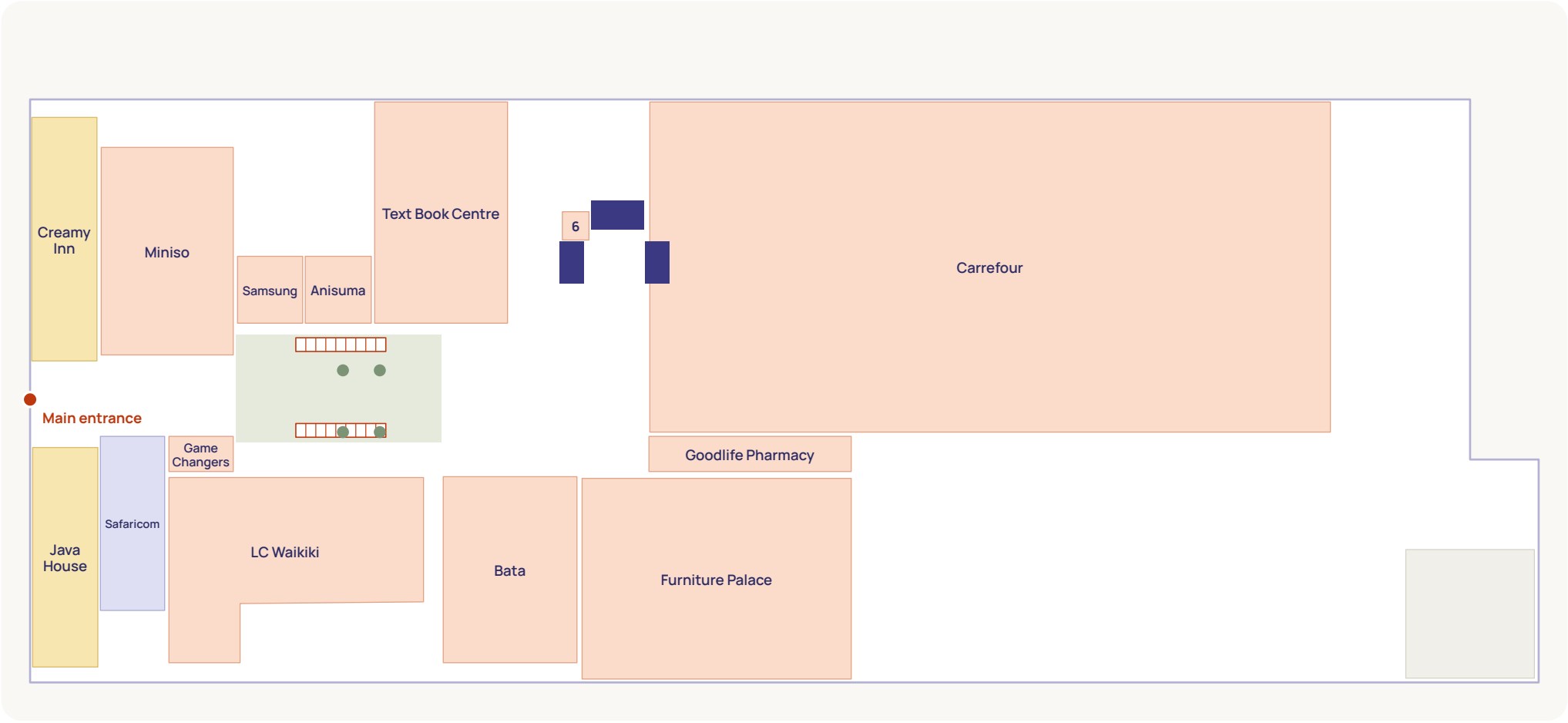
- **Maasai Market** — Kenyan crafts and beadwork · also first floor
- **Strike Zone** — Bowling, pool, PlayStation, kids' zone and r…

Unit numbers are from TRM's floor plans; K numbers are kiosks. Each shop's opening hours and contacts are on its page at www.trm.co.ke.

FLOOR MAP

# Ground floor

G 1 2 3




Shop · Eat · Play · Services · Other units · Lift · Escalator · Atrium · Entrance

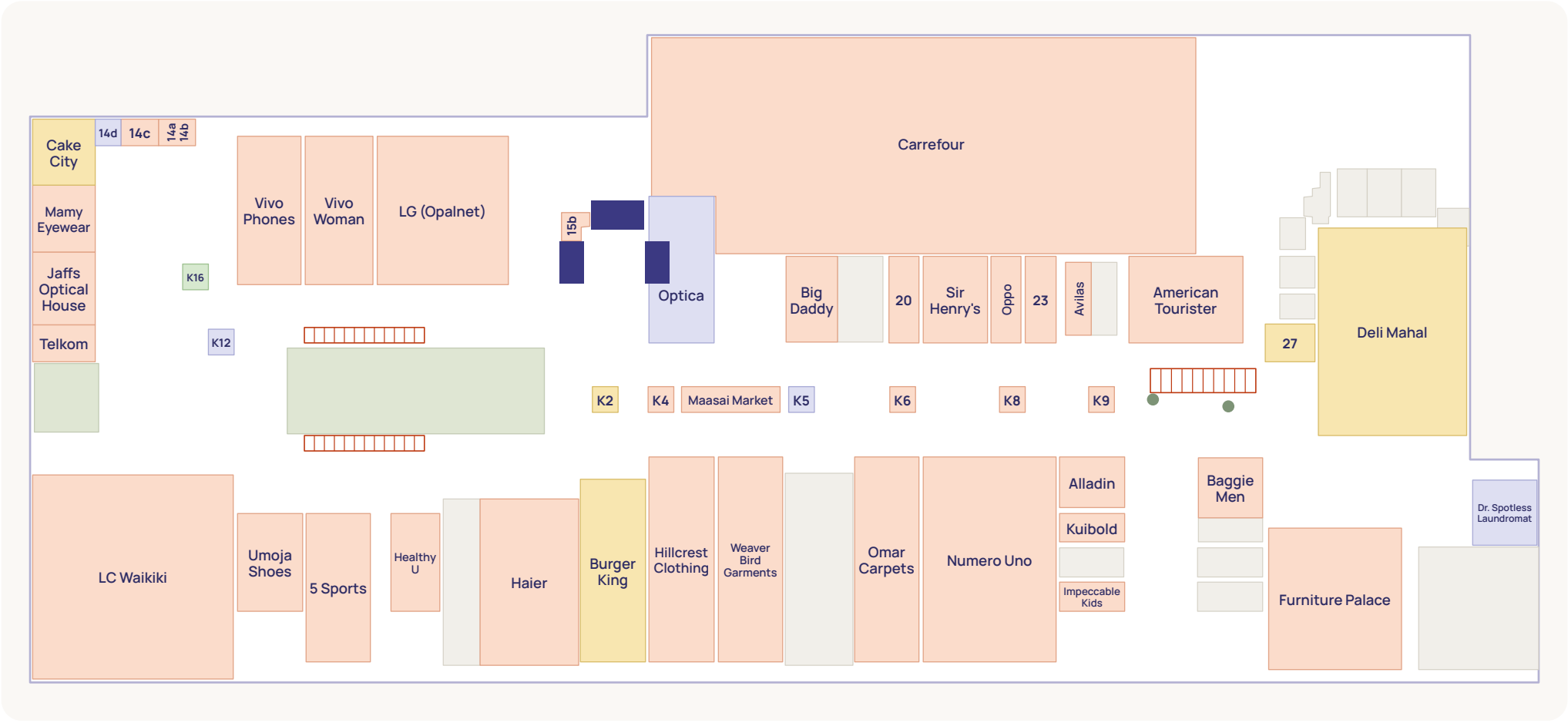
NUMBERS ON THE PLAN

6 Royal Jewellers

FLOOR MAP

# First floor

G 1 2 3




Shop · Eat · Play · Services · Other units · Lift · Escalator · Atrium

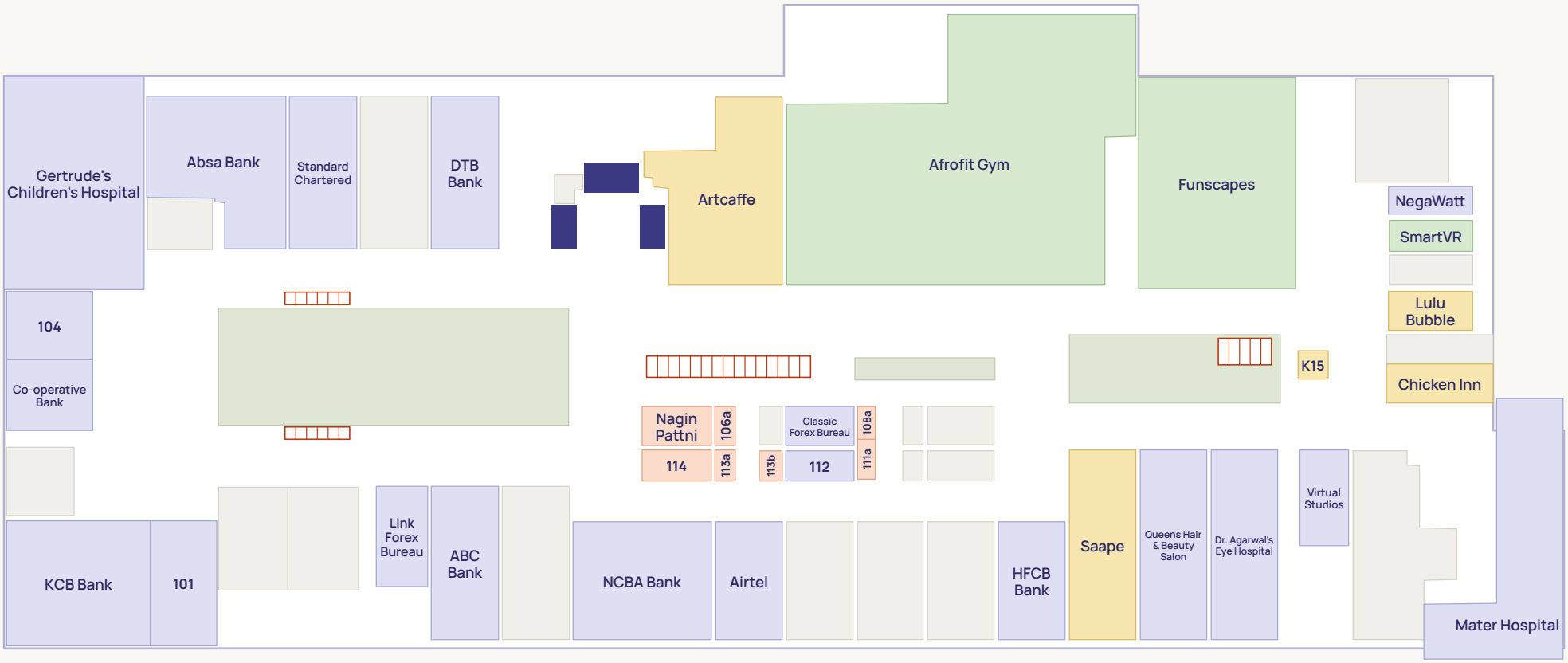
## NUMBERS ON THE PLAN

| | | | | | | | |
|---|---|---|---|---|---|---|---|
| 14a, 14b | Favorite Communication | 20 | Sportswear Outfitters | K4 | Royal Plate Jewelleries | K9 | Maybelline (Vibs) |
| 14c | Kiddos Glam | 23 | Michael's Brands | K5 | DStv (MultiChoice) | K12 | M-Pesa (Raychem) |
| 14d | Faiba | 27 | Cold Stone Creamery | K6 | Stuckey Fragrance | K16 | Kidzania Rides |
| 15b | Favorite Gadgets | K2 | Bean 2 Cup (Karibrew) | K8 | Keshyl's Wigs Collection | | |

FLOOR MAP

# Second floor

G 1 **2** 3




Shop · Eat · Play · Services · Other units · Lift · Escalator · Atrium

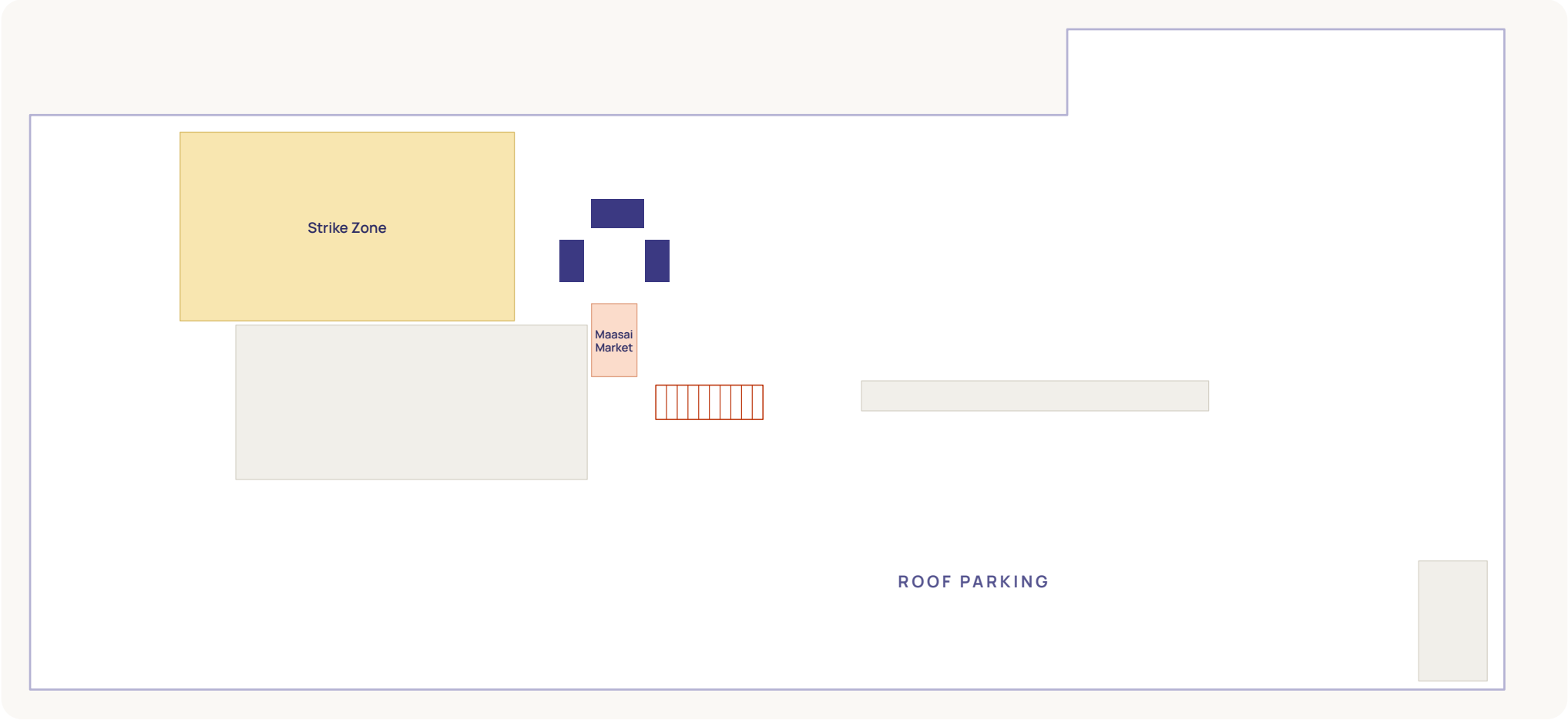
## NUMBERS ON THE PLAN

- **101** KCB Bank
- **104** Co-operative Bank
- **106a** Brisca Gadgets Hub
- **108a** Brisca Gadgets Hub
- **111a** Brisca Gadgets Hub
- **112** Classic Forex Bureau
- **113a** Brisca Gadgets Hub
- **113b** Carlcare Service Centre
- **114** Nagin Pattni
- **K15** Craving Scoop

FLOOR MAP

# Third floor

G 1 2 3




Shop Eat Play Services Other units Lift Escalator

Every place on this floor is named on the plan.

# Visitor information

Thika Road Mall (TRM) is at Exit 8 on Thika Superhighway in Roysambu, Nairobi, directly opposite Kasarani Sports Complex: a secure, welcoming mall with ample parking and easy public transport.

## Directions

TRM is at Exit 8 on Thika Superhighway in Roysambu, opposite Kasarani Sports Complex. Tap Get directions for the best route on Google Maps.

Get directions on Google Maps ›

## Accessibility

Lifts serve every floor, from the ground floor up to the roof parking, and escalators link each floor with the next.

The Directory by floor lists every shop in words, with how far it is from the entrance, the lifts and the escalators.

For help on arrival, ask at the Information Desk on the first floor or call +254 700 876 876.

## Customer service

Our Information Desk is on the first floor. Call +254 700 876 876 or email info@trm.co.ke: our team is happy to help.

## Parking

Secure parking for over 700 vehicles at the front, at the rear and on the roof of the mall. Lifts and escalators run from the roof parking to every floor.

## Public transport

Buses and matatus run along Thika Superhighway, with easy access to the mall from across Nairobi and the surrounding areas.

## Lost and found

Lost something at TRM? Report it at the Information Desk on the first floor, call +254 700 876 876, or use the lost property form.

Tell us what the item is, when and where you lost it, and how we can reach you. We will check with security and customer service and contact you if it is found.

# Events and offers on now

What's on as this guide was made. For the latest, see www.trm.co.ke/events-and-offers/

PROMOTION

### Black Friday

1 to 27 November 2026

EVENT

### Maasai Market

Every day, 9am to 7:30pm